



Radcliffe on Trent Parish Council

Parish Clerk: Mrs J. Grice
The Grange, Vicarage Lane
Radcliffe on Trent
Nottingham
NG12 2FB

Tel: 0115 9335808

Email: clerk@rotpc.com

Web: www.rotpc.com

To: Ms. Rebecca Mair
Executive Office
Business House D
Gogarburn,
Edinburgh
EH12 1HQ

Date: 9th January 2015

Copies to: All Parish Cllrs, Rt Hon Ken Clarke MP, Cllr Kay Cutts N.C.C, Cllr Neil Clarke R.B.C

Your Ref: 195489/RM

My Ref: NW002

Dear Ms. Mair,

Closure of the NatWest Bank, Main Road, Radcliffe-on-Trent:

Thank you for your letter of 6 January 2015 and the information concerning the proposed closure of the NatWest Bank in Radcliffe-on-Trent.

I understand what you say about your policy of informing customers, local media and politicians when you decide to close a bank, but the point that I made in my original letter, was that the first anyone in the local community knew about the closure (including customers such as myself), was an article in the local Nottingham Post newspaper on 11 December 2014. I am not aware that you informed any local politicians or customers before the newspaper article was published. It is very difficult for local politicians to engage with residents about a newspaper article when they are completely unaware of it.

Your lack of consultation with the Parish Council, which represents the local community, is a key issue with us; and although I can understand the need for commercial confidentiality in the early stages of a discussion about the future of a branch bank, I would have thought that your local bank manager could have “consulted” with senior members of the Parish Council before your decision went into the public domain via the local press.

I note your comments about the proposed partnership working with the local Post Office, but I reiterate my previous points about capacity, lack of privacy, long queues and the issue of local businesses making significant cash withdrawals and deposits.

You state that you “know the value of the High Street branch”, and I therefore urge you to reconsider your decision to close your Radcliffe-on-Trent branch.

Yours sincerely,

Roger Upton.

Chairman of Radcliffe-on-Trent Parish Council.