

Executive Office Business House D Gogarbum Edinburgh EH12 1HO

Telephone: 0131 626 4033 Facsimile: 0131 626 3092 rebecca.mair@rbs.co.uk

Our Ref: 195153/RM 22 January 2015

Cllr S J Boote and Cllr D M Boote 17 Rannock Gardens Keyworth Nottingham NG12 5FQ

Dear Cllr Boote and Cllr Boote

obecca NIL

Thank you for your letter of 18 January addressed to Jeff Hartley and for the comments contained within. Jeff has recently retired from the business so is unable to call you as you have requested today.

We would be happy to arrange a meeting between the banks representative and yourselves and this will be addressed in our response to you.

I hope to write to you again shortly, and certainly within the next two weeks, with a full response. If there is going to be a delay, I will contact you to let you know.

Yours sincerely

Rebecca Mair Executive Office