

Radcliffe-on-Trent Parish Council

The roll out of 4G (Fourth Generation) mobile phone services across parts of Nottinghamshire over the next few months could cause possibly disruption to some people's TV reception. The likelihood of this happening is very low and will only affect **Freeview TV**. Anyone who receives TV via cable or satellite is unlikely to experience any problems.

An organisation called **at800** has been set up to help resolve this problem and any households in danger of being affected will be sent a postcard by at800 to notify them. Some of these households may also be entitled to receive an **at800 filter** - free of charge.

The at800 filters make TVs less sensitive to 4G transmissions and enable viewers to continue to watch Freeview TV as normal. The at800 filters are relatively small, need no batteries or external power supply, and will normally plug into the lead between the TV and the TV aerial. Each type of at800 filter has been tested to ensure it works correctly in the UK and all come with instructions on how to fit them.

To enable viewers to find out what support is available and how to access it, at800 have set up a **Contact Centre**. To get in touch, please call either

a) **0333 31 31 800** (Calls from landlines and mobiles are included in free 'call packages' and inclusive minutes. Outside of packages, calls from landlines are typically charged between 2p to 10p per minute and from mobiles between 10p to 40p per minute).

Or

b) **0808 13 13 800** (Free from landlines. Calls from mobiles vary in cost - check with your provider).

For more information, please visit www.at800.tv