

The Customer
Property
Street
Postal Town
Postcode

Project Title:
Radcliffe / Cotgrave STW Quality
Our Bulletin Board reference: 6129124

This letter was posted to you : 9th January 2018

Dear Customer

We're planning some work that may affect you

- We are planning to replace the Sewage Treatment Works on Lees Barn Road, Radcliffe on Trent. Severn Trent are investing £13.7 million in the project
- Work is expected to start March / April 2018 for a duration of 60 weeks
- Find out more at our customer drop-in session or arrange a personal meeting



Why are we contacting you?

We are due to carry out works at the existing sewage treatment works site at Radcliffe on Trent along with constructing two new pipelines from the site to the River Trent and Cotgrave. Access will be required for construction traffic along Lees Barn Road and we feel you need to be made aware as the work could affect you.

What are we doing?

Construction work is planned to be carried out at Radcliffe Sewage Treatment Works (STW), Lees Barn Road, Radcliffe on Trent and in the surrounding area. This is to build a new STW at Radcliffe, transfer the flows from Cotgrave via a new pipeline and discharge the treated water to the River Trent.

The work will require construction traffic to access the site via Lees Barn Road. Also for a short period of time Main Road will be subject to traffic signals / a road closure to enable our work there.

Customer Drop-in session / Personal Meeting

We are holding a customer drop in session on Wednesday 28th February 2018, between 2pm and 7pm, which we hope you can attend. The venue is at Cotgrave Futures, Candleby Lane, Cotgrave, NG12 3JG (next to Cotgrave Candleby Lane School). Our project team will be available to provide further information about the work and answer any questions you may have.

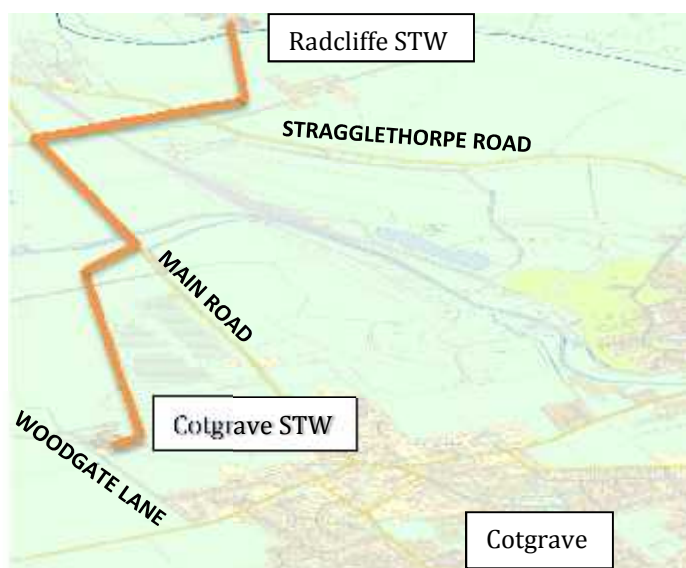
Prior to this, because some of our construction traffic will use Lees Barn Road, we would like to offer you the opportunity for a member of the project team to come and meet with you and go through our proposals in more detail and explain the likely impact on yourselves. If you wish to take us up on this offer please contact us on one of the numbers below.

Why are we doing this work?

The Sewage Treatment Works at Radcliffe on Trent has been serving the community for many years but now needs upgrading so that it operates to the new Environmental Regulations coming into force in March 2020. The works will improve the quality of the Cotgrave Brook from its source to the Polsar Brook and onto the River Trent along with safeguarding the wastewater services to Radcliffe on Trent and Cotgrave areas for many years to come.

When is the work taking place?

Construction works is planned to start on site following detailed design in March / April 2018 and is expected to take 60 weeks. Early access to some points of the pipeline route will be required in February to remove short lengths of hedgerow before the bird nesting season.



Where is the work taking place?

The work will take place within the confines of the Severn Trent sewage treatment works and along a corridor of land between Cotgrave STW, Radcliffe STW and the River Trent.

Who do I contact about these works?

Our contract partner, NMCNomenca will be carrying out the work on our behalf. NMCNomenca and the Severn Trent Senior Programme Engineer can be contacted during normal office hours on the numbers shown here:

<u>Name</u>	<u>Company</u>	<u>Role</u>	<u>Contact Number</u>
Dave Clark	Severn Trent Water	Senior Programme Engineer	07770 938241
Lance Mott	NMCNomenca	Contracts Manager	07968 766626

You can also call the Customer Liaison Team on **Freephone 08081 688 140**.

Or you can email us at contactus@nmcnomenca.co.uk quoting the project title.

Yours sincerely,

Diana Miller

Programme Manager
Severn Trent Water

For general enquiries about your water supply or sewerage service, you can call our Customer Operations Service Centre on 0800 783 4444